



# Service Request Form

## Instructions

Please completely fill out the form and questions below. These answers help us determine how to diagnose your device. Once this is filled out, please email it to us ([sales@gas-sensing.com](mailto:sales@gas-sensing.com)), and we will return the form with your RMA number. Please do not ship your items until you have received our RMA form/number to include with your shipment.

**\*SENSORS THAT FAIL CALIBRATION WILL NOT BE RETURNED IN REGARDS TO LIABILITY\***

## Customer Contact Information

Business Name		Model	
Person of Contact		Model Number	
Phone Number		Serial Number	
Person of Contact Email			
Accounts Payable Email		Model	
Street Address Including City, State, and ZIP Code		Model Number	
Purchase Order		Serial Number	

\*\* if more than one device, please include in email

Calibration

Repair

Evaluation

## Please answer the following questions to help us better serve you

How was the instrument and/or sensor used?

What type of environment (locations, temperature, humidity) was the instrument and/or sensor used in?

How often was the instrument and/or sensor used? Always on? Hours per day?

What concentrations levels was the instrument and/or sensor exposed to? How long were the exposures?

Other comments

Please do not ship your items without this form as well at the RMA number.

Phone: (605)-368-1404  
Email: [support@gas-sensing.com](mailto:support@gas-sensing.com)

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PO Box 29  
Inwood, IA 51240

Website:  
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RMA Number